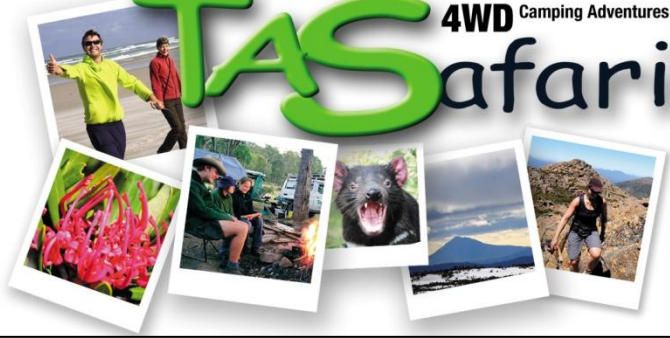


AUSTRALIAN

TASafari

4WD Camping Adventures

Booking conditions
and cancellation policy
realise Wild Tasmania!



Important Information Regarding Your Tasafari Tour

TASafari Terms and Conditions

TASafari believe it is most important to share the extraordinary corner of the world that is Tasmania in a way that inspires the traveller, makes a positive difference to local communities and is beneficial for the survival of Tasmania's diverse natural environment.

- TASafari operate guided camping eco tours suited to active people with a thirst for real experience.
- Bush and coastal campsites are remote and **may not have facilities** except what nature provides.
- We travel in Toyota Landcruiser's, Landrover's and mini buses sometimes with **side facing seating** and the **min group size is 4** and the **max group size is 12**.
- The days are energetic and varied with an emphasis on participation and learning.
- **Travellers should be keen to involve themselves** - camp set up, food preparation, cleaning and packing away, exploring camp sites, rigging the fishing gear.
- Every tour is different and the itinerary is altered to maximise each season, daily conditions and to suit the group.
- TASafari place **great value on environmental, social and cultural sustainability**.
- TASafari reserves the right to modify any aspect of the tour including but not limited to itineraries, rest days, accommodation, vehicles, departures dates

TASafari Adventures The essence of 'adventure' is the element of risk, of the unexpected and the unknown. Safety, enjoyment and sustainability (environmental, social, cultural and economic) are the priorities that guide the design and operation of TASafari tours. TASafari (owners, operators, employees and representatives) will manage its tours (price, inclusions, itinerary, equipment, travellers) to uphold these priorities.

Fitness requirements TASafari tours are designed for **fit and active people**. Some bush walks may take in excess of 4 hours over uneven terrain in changeable weather conditions. Travellers of most ages may be suitable for TASafari tours if they live a healthy active lifestyle. Travellers concerned their health or physical condition may inhibit their participation in the proposed itinerary are encouraged to contact TASafari to discuss their situation.

Special dietary requirements and medical conditions It is essential and a condition of travelling with TASafari that travellers disclose relevant dietary and medical information at the time of booking and throughout the tour to enable TASafari to prepare for the trip and to ensure personal and group safety during the tour.

Travel in remote areas and the risks involved. On a TASafari tour travellers will be in areas where there is **no phone contact, no modern facilities and no access** other than by foot. Natural forces including sudden weather extremes and unexpected weather changes are not unexpected in Tasmania. There is a **remoteness from normal medical services** which will create evacuation difficulties if you are disabled. TASafari endeavour to provide the opportunity for travellers to experience the wild-ness and remoteness of Tasmania without taking away the essence of adventure. There may also be physical exertion, for which you may not be prepared. TASafari will take reasonable steps to safeguard travellers and their personal belongings to maximise safety, enjoyment and promote sustainability.

Guides and Guide briefings Our guides take their responsibility seriously if for any reason during a tour the Guide considers you should not participate further due to you committing an illegal act, or in the opinion of the Guide, your behaviour is causing or is likely to cause danger, distress or annoyance to others, or your fitness or health is inadequate, he or she may direct you not to continue and you must follow the nominated tour leader's instructions. In this case you will not be entitled to a refund. You Tasafari guide will hold a pre-trip meeting on the morning of departure for all tours. The Guide will pick travellers up from their accommodation and present the briefing early of the first day of departure. As part of the pre trip briefing the Guide will conduct a verbal gear check, confirm any special requirements, arrange hire equipment, luggage storage and each person will be required to provide emergency contact details and sign the Participant Agreement. This briefing will ensure that travellers are prepared for the tour and provide the opportunity to ask questions prior to departure. During the tour the Guide will present a number of briefings which will contain important information relating to safety, comfort, enjoyment and sustainability (environmental, cultural and social)

Luggage Due to limitations in storage space, maximum luggage allowance is **15kg per person – one large piece of luggage** and one small pack for day use is recommended. Storage of excess equipment can be arranged in advance if necessary. **(No suit cases or hard box type bags please)**

What to Bring Please refer to the Tasafari Equipment list

Travelling with children On many trips we take children under the age of 18. These children must have the waiver signed by a parent or guardian on their behalf. During the trip the parent or guardian is legally responsible for the welfare of the child. Great care should be taken with children on trip.

Leaving a tour if you decide for any reason that you would like to leave a tour or you are asked to leave a tour you will forfeit any monies paid and not be entitled to any refunds or compensation. Tasafari will transport you to the closest possible transport hub.

Minimum Numbers All tours operate with a minimum of 4 participants. **Tasafari** recommend you take out to **travel insurance** to cover your expenses should your tour be cancelled

Travel insurance is not included and we strongly recommend that clients take out their own personal insurance.

Tasafari reserve the right to amend prices, itineraries and tours due to weather and operational reasons. We make every effort to safeguard our clients and their personal belongings. We cannot be held responsible for loss or injury beyond our control.

Booking terms and Cancellation policy

TASafari tours operate with a **min of 4 and max of 12** travelers. Tours will be cancelled that do not reach minimum numbers.

A **deposit of 30% must be paid to secure a booking**. The balance of the tour price must be paid at least 15 days prior to departure. The following fees apply in the event of booking cancellations:

15 days – 30 days notice 30% of tour price

48 hours – 15 days notice 50% of tour price

24 hours – 48 hours notice 75% of tour price

Within 24 hours 100% of tour price

Any Direct Bookings through the **Online Booking System 30% of tour price**.

All cancellations must be advised in writing

Travel insurance is not included and we strongly recommend that clients take out their own personal insurance.

Tasafari reserves the right to cancel a tour or part of a tour due to lack of numbers or for operational reasons, in which case you will be given a full refund of the tour price paid by you. This refund might come by way of your travel agent. Where possible a suitable replacement tour will be found for you. The longer tours are made up of a combination of the smaller tours and a refund will be worked out based on the amount paid and days travelled. Rest days in Hobart and Launceston are not included in travelled days as no service is provided by Tasafari. (For example the 10 Days Out Hobart tour contains the 4 Days Out East and the 5 Days Out West tours and any refund will be worked out based on these tours equalling 9 Days excluding rest days).